

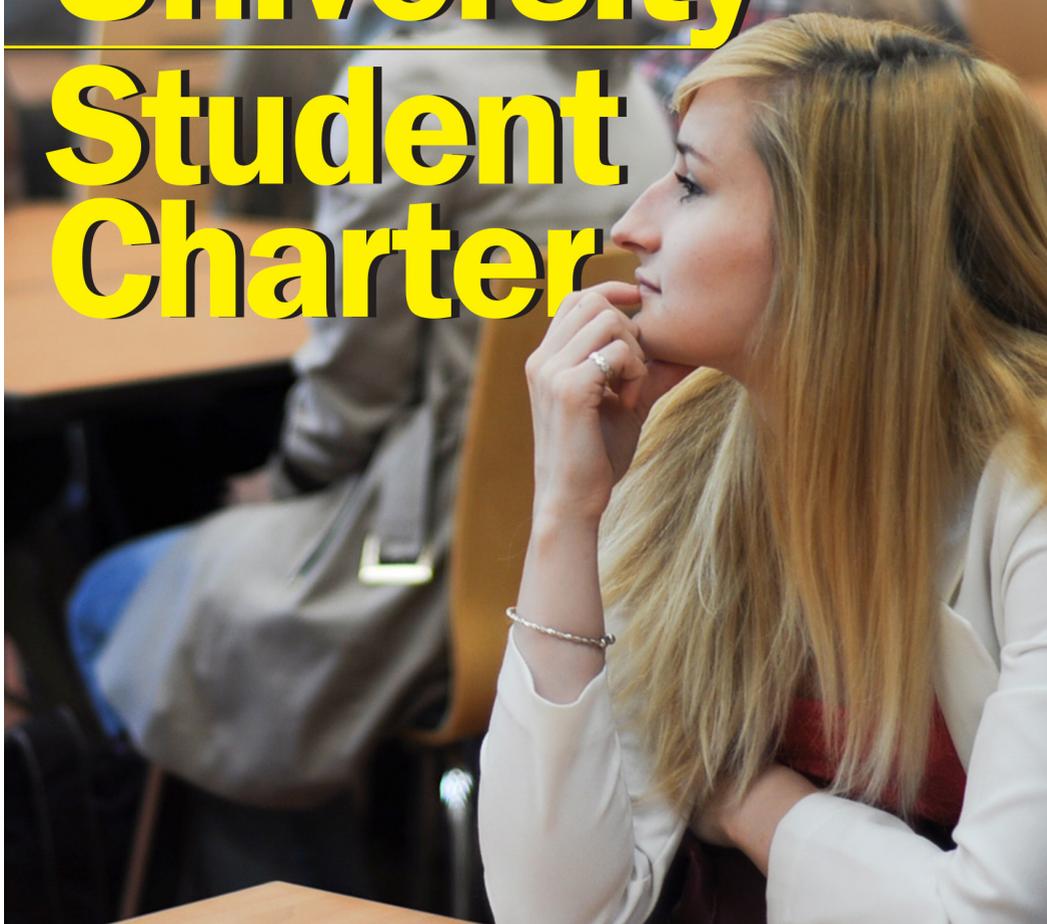


BISHOP
GROSSETESTE
UNIVERSITY



Bishop Grosseteste University

Student Charter



In order to provide a high quality learning environment

BGU will:

Teaching and Learning:

- Provide quality teaching and learning which is well organised, interactive, stimulating and relevant.
- Employ qualified, professional and dedicated staff who support students.
- Provide personal tutors to discuss academic matters, personal development and career plans.
- Provide students with constructive and timely feedback, accessible module information and assessment criteria.
- Ensure quality assurance takes place on all aspects of what is offered to students through robust monitoring, evaluation, moderation and review.
- Provide students with the opportunities to plan and design both course content and the overall university experience.
- Provide students with well organised placement and professional opportunities that reflect the needs of the course and its context.

Resources and Facilities:

- Provide sufficient, high quality physical and virtual learning resources accessible to all students.
- Provide suitable teaching spaces with appropriate high quality equipment.
- Provide students with individual and group spaces for students to work, socialise and relax.
- Provide detailed, transparent, timely and accessible information such as information about courses, assessments, costs of study, contact time and timetabling.

Personal Development and Wellbeing:

- Ensure all students have access to professional welfare services, which are sufficiently staffed, providing confidential and impartial advice and support and help with mental health issues.

BGU Community:

- Provide students with a safe campus to work, live and study, considering the impact of its activities on the environment and the local community.
- Promote an inclusive community that supports equality, respects diversity and treats all with respect and dignity.



In order to make the best use of their learning opportunities

Students are expected to:

Teaching and Learning:

- Engage with learning and teaching activities and take responsibility for their own learning.
- Attend personal tutor meetings and make use of support and guidance services available.
- Actively engage professionally with all placement and external partner activities.
- Adhere to academic regulations and codes of practice and act fairly in all assessments.
- Engage with academic feedback in order to develop their work over the course.

Resources and Facilities:

- Treat all buildings, grounds, property and equipment at BGU and beyond with care and respect.
- Use the learning resources and student spaces available to you and return items in a timely manner.

Personal Development and Wellbeing:

- Take responsibility for their own circumstances, seeking help if required and pay any relevant fees in a timely manner.
- Take responsibility for their own safety.

BGU Community:

- Act as a member of an inclusive community that supports equality and respects diversity and treats all with respect and dignity.
- Behave responsibly and respectfully towards the community and refrain from behaviour that would damage BGU's reputation.

In order to support students the Students' Union will:

- Represent students on academic and welfare issues and offer a range of social, cultural, sporting and developmental opportunities accessible to all students.
- Provide an accessible democratic Union which can represent, empower and give students a voice.
- Will work in partnership with the University to maximise the student experience and ensure there are opportunities for students to feedback to the institution and receive reports on resulting changes.





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